

# Covid-19 Management Policy



This Policy sets out Clip 'n Climb Leeds approach to reducing the spread of the Covid-19 virus. The overall responsibility for ensuring that these measures are met is the Centre Manager. Further to this every staff member, customer and other Centre users are required to ensure that they fully participate and engage with the measures required to minimise the risk of the virus spreading.

## **Information on the guidelines we are following**

Our 'Clip 'n Climb' walls are manufactured by Entre-prises, one of the world's largest climbing wall companies. They provide clear written guidelines on how to run climbing sessions, maintain the climbing equipment and train staff, which we follow as the basis of how we run our climbing operations.

They have produced a COVID- 19 Advisory Guide that outlines how UK centres using Clip 'n Climb equipment should reopen and operate in the face of Covid-19, and follows guidance from sources including UK Active (the UK's leading health body for the physical activity sector) and the Association of British Climbing Walls. In addition, we have taken guidance from our business partner who is a GP and has had first-hand experience on the front line working in a Covid-19 clinic and the Health & Safety advisors, at Leeds City Council. These organisations give us access to the comprehensive and practical guidelines we need to operate safely but at the same time, in a way that still keeps our centres the places our staff love working in and our customers love coming to.

Clip 'n Climb Leeds aims to reduce and minimize the risk of the spread and infection of the Covid-19 virus by

1. Identifying, where possible, those who have or may have Covid-19 and ensuring that they do not enter the Centre
2. Assisting those people who do use a Clip 'n Climb to socially distance themselves from others whilst at the centre.
3. FROM 13th AUGUST WE ARE NOW REQUIRED TO INSIST ON THE WEARING OF FACE COVERINGS WHILST IN OUR CENTRE. (With the exception of sitting in our café/party room eating or drinking and those that are exempt) if you turn up without a face covering you can purchase a disposable mask for £1.50 a reusable mask for £3.50 or a Clip 'n Climb neck tube for £5.50.
4. We encourage the wearing of face coverings when climbing where possible to lower the risk of cross infection.
5. Ensuring that hygiene measures are in place including measures to allow all users of the centres to sanitise hands in accordance with UK Government Guidelines
6. Communicating effectively to staff, visitors, suppliers, and any other person who attends site the requirements placed on them to help the Centre meet its objective of reducing to the minimal level the possibility of Covid-19 being transferred at the Centre.

Clip 'n Climb Leeds will ensure that those identified as having Covid-19 are not granted access to the Centre.

Clip 'n Climb will ensure that, if applicable, users will be informed if there is a risk that they were exposed to the Covid-19 virus whilst at the Centre.

If contacted by NHS Test and Trace we will need to pass on your details to them if asked to do so. These details will be taken from our booking system.

Clip n Climb will ensure that all relevant information is communicated effectively to all concerned parties.

### **Managing our capacity and booking policies**

We have calculated our capacities based on advice from Public Health England. When we reopen, we are reducing our capacity, to avoid the risk of overcrowding, particularly with accounting for both climbers and non-climbers in the building. Our booking policies and instructions have also been amended to help manage capacity, social distancing, and other safety measures within the centre. We will review our capacities and booking policies as guidance changes and against how they work in practice. Changes will only be introduced if with reasonable customer self-policing and compromise, you can still climb comfortably and safely at our centre and remain the social distancing requirement from others.

### **Managing your journey through our centre**

As well as managing the numbers that can come into the building, we are managing social distancing through floor markings, signage and staff monitoring. There will be instances when climbing instructors need to get closer than standard social distancing guidelines, for example, checking your harness is fitted correctly. These instances will be kept to a minimum and our instructors will be wearing additional PPE for this. Unless government guidelines change, we have made the decision to insist that all climbers must wear a face covering whilst climbing, reducing the risk of contamination of our walls.

Entry to our Diner is only available once you and your group have been through the harnessing and briefing stage of your visit.

We politely request that you do not plan to eat before climbing to enable us to manage and maintain the flow of customers due to our social distancing requirements.

### **Clip, Climb, Clean #keeptheclimberclean**

The most important hygiene measure is for you to sanitise your shoes prior to entering the building by placing both feet firmly on our disinfectant mat. Sanitise your hands on entering the building and to do this regularly throughout your visit. There are sanitiser stations throughout the building, including on the climbing arena.

In the climbing arena the motto for climbers is #keeptheclimberclean. You should sanitise your hands after every wall you climb.

### **Our cleaning schedules**

Carrying on from the measures we introduced before lockdown, we have implemented an increased cleaning schedule for all areas of the centre, particularly high touch points. The cleaning schedule includes actions that are completed every session, every day, and every week. Cleaning reports will be completed and filed for record keeping. We will be using an anti-bacterial product called SUMA D10 also used by the NHS. Here are some summary details about the product:

- Concentrated detergent, disinfectant sanitiser
- One step cleaning and sanitizing for clean as you go.
- Effective against a wide spectrum of micro-organisms including coronavirus
- 30 Second Kill time in 2 stage cleaning to EN1276 standard.
- Clean & Disinfect to EN1276 – use Suma D10 concentrate to clean off all debris and fluids. Re-apply and leave for 30seconds. Rinse and air dry.
- EN14476 approved. (Suitable to combat Corona Virus - COVID-19).
- This product can be used to sanitize taps, sinks, door handles and high touch areas for the purpose of protecting from Coronavirus - COVID-19.

### **Woodpeckers Diner**

Due to the reduced capacity there should be enough tables for all spectators.

We will be running a scaled down menu but do not worry our amazing pizzas will still be available.

All our food and beverages will be served in recyclable disposable boxes and cups, you will be given a small bin liner for you to place your rubbish in and leave at the table for our staff to dispose.

We will be clearing rubbish away and cleaning all surfaces on a regular basis, however, please do not go sit at a table before we have cleaned it. Just a polite request to clean a table to a member of our team and it will get done.

### **Following UK Government Guidelines on Covid-19**

Our Health & Safety Advisor is delegated with the responsibility of checking UK Govt Covid-19 advice every day and, where applicable, alerting others to changes so that procedures and guidelines can be amended accordingly.